

# Gautrain Quick Guide

Train and Bus Schedules			
SERVICE	BUSINESS DAYS		WEEKENDS AND PUBLIC HOLIDAYS
	Peak Periods 05h30 to 08h30 16h00 to 19h00	Off-Peak Periods 08h30 to 16h00 19h00 to 20h30	05h30 to 20h30
TRAINS	Every 12 minutes	Every 20 minutes	Every 30 minutes
BUSES	Every 12 minutes	Every 20 minutes	No service
CAR PARKS	05:15 to 21:00, seven days a week. Long Term parking also available. NO cars may be removed from Car Park after 21h00		

Pay-As-You-Go Airport Fares	
Sandton	105.00
Marlboro	105.00
Rhodesfield	105.00
Rosebank	115.00
Park	115.00
Midrand	115.00
Centurion	125.00
Pretoria	125.00
Hatfield	125.00

The single-trip airport fare will be levied automatically if your train journey starts or ends at O.R.Tambo International Airport.

7-Day and 35-Day Passes do not apply to airport travel.

## How to use the Bus



### TAG IN

- Touch your Gold Card to the ticket reader in the bus.
- A beep sound will indicate validation.
- A minimum balance of R20 on your Gold Card is required to board the bus.

Relax. Enjoy your bus ride!

All Gautrain buses are air conditioned and every second bus is equipped with ramps for wheelchair access as well as special wheelchair bays. Ask the driver for assistance.

### NO TAG OUT

- No tag out is required when leaving the bus.
- **Remember** to take your goodies with you!

## Pay-As-You-Go Bus Fares

**Rail User Single Fare:** R6.00 (If you use a bus and a train within one hour of each other.)

**Non-Rail User Single Fare:** R20.00 (If you use a bus and don't also use a train within one hour.)

### NOTE:

1. You must have at least R20 of Pay-As-You-Go value available on your Gold Card to enter a bus.
2. These bus fares are applicable to any Gautrain bus trip.

- A valid Gold Card is required to board a Gautrain bus, these can be purchased at the Stations and at selected retail outlets. Check website for details.
- For Bus Route Maps see Station brochures or visit the Gautrain website.
- Bus tickets cannot be purchased on the buses.
- **To find out where your bus is, please dial 010 223 1098**



## Welcome

The Gautrain system provides you with a safe, comfortable and reliable train service between O.R.Tambo International Airport (ORTIA) and the Sandton CBD ('Airport Service') and between Johannesburg Park Station and Tshwane's Hatfield Station ('Commuter Service'). The Gautrain system includes:

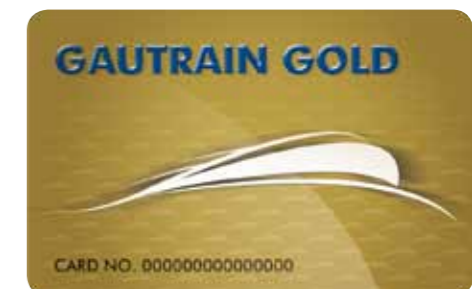
- Drop-off and parking facilities at all stations (except ORTIA).
- A dedicated bus system.

These services are fully integrated and may be used separately or jointly by transferring from one to another. The services are all accessed by means of a contactless smart card – your Gold Card. Additional services include Car Rental facilities at Johannesburg Park Station, Sandton and Pretoria Stations.

- A valid Gold Card is required to use the Parking Exit Gate.
- Every passenger requires their own Gold Card.
- Your Gold Card enables you to load a variety of journey products from Pay-As-You-Go to a 35-Day Pass.
- To benefit from multiple use discounts, you will need to use the same Gold Card for all transactions.
- A Gold Card costs R10 and remains valid for 5 years.
- Enquire at any station to purchase a registered Gold Card. This will enable us to blacklist your card if it gets lost and to transfer unused value to a new card for you.

## Your Gold Card

- Your Gold Card allows seamless transfers between Gautrain's train, bus and parking services.
- First time users can access the station parking facilities without a Gold Card.
- Once you have purchased your Gold Card, you can use it to access and pay for either the train or the bus services.



### Disclaimer:

- This brochure provides a summary of the Gautrain User Guide which is available at Stations.
- Bombela, its agents and affiliates, reserve the right to modify this brochure or change the services described herein without notice or liability to any party.
- Terms and Conditions apply to the use of the Gautrain system. These are available on request and may be viewed on the Gautrain website, [www.gautrain.co.za](http://www.gautrain.co.za), OR in Stations.

E&OE




Join

# How to use the Train System

Remember to use the same Gold Card to access all services to benefit from applicable discounts.

### Fare Gate



#### TAG IN

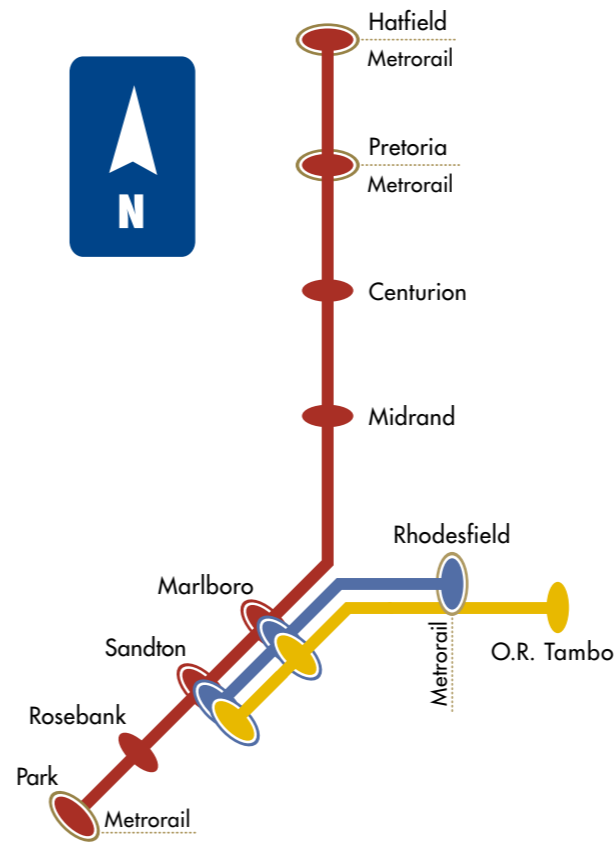
- First time users, purchase and load your ticket at the Station.
- A minimum balance of R20 Pay-As-You-Go value or a valid period pass are required to enter Fare Gates.
- Touch your Gold Card to the ticket reader on the Fare Gate.
- A green light and a beep sound will indicate validation and the glass barrier will open.
- Proceed.

**Relax.  
Enjoy your  
train ride!**

#### TAG OUT

- Touch your Gold Card to the ticket reader.
- A green light and a beep sound will indicate validation and the glass barrier will open.
- Proceed.
- Thank you for using Gautrain.

- NOTE:
- Train doors can be opened either from inside or outside the train by pressing the marked button. Train doors close when the train is in motion.
  - When you hear the warning signal, the train doors are about to close. Please refrain from boarding or disembarking.
  - Doors on 'Commuter' Coaches do NOT open at ORTIA station, so please ensure you are boarding the correct coach.



## Train Route Map

<span style="color: red;">●</span> North-South Commuter	All Trains stop at every station.
<span style="color: blue;">●</span> East-West Commuter	All trains stop at every station, use REAR two coaches only.
<span style="color: yellow;">●</span> Airport	Use FRONT two coaches only, demarcated:
<span style="color: grey;">●</span> Metrorail Interchange	Change here for Metrorail lines.

### The Environment

Gautrain is a green way for you to commute. All our activities are governed by an Environmental Management Plan (EMP) with regular audits conducted by trained environmental personnel.

**Did you know that you are more than halving your carbon footprint by using the Gautrain instead of your car?**

### Safety and Security

Your safety and security is our highest priority.

- CCTV cameras provide recorded coverage of all stations and trains as well as key locations along the route.
- Security guards maintain a 24 hour presence in all stations, on trains and in parking areas.
- All Gautrain buses are satellite tracked and equipped with radio communications.
- There is secure fencing along the route and regular patrols prevent unauthorised entry.

## Train Fares

### Pay-As-You-Go IF YOU ARE AN OCCASIONAL RAIL USER.

	Hatfield	Pretoria	Centurion	Midrand	Marlboro	Sandton	Rosebank	Park	Rhodesfield
Hatfield		19.00	24.00	35.00	40.00	43.00	46.00	49.00	46.00
Pretoria	19.00		22.00	29.00	38.00	41.00	43.00	46.00	44.00
Centurion	24.00	22.00		24.00	29.00	36.00	38.00	40.00	38.00
Midrand	35.00	29.00	24.00		22.00	24.00	26.00	29.00	27.00
Marlboro	40.00	38.00	29.00	22.00		19.00	21.00	24.00	22.00
Sandton	43.00	41.00	36.00	24.00	19.00		19.00	21.00	25.00
Rosebank	46.00	43.00	38.00	26.00	21.00	19.00		19.00	27.00
Park	49.00	46.00	40.00	29.00	24.00	21.00	19.00		29.00
Rhodesfield	46.00	44.00	38.00	27.00	22.00	25.00	27.00	29.00	

- These fares are applicable for single trips on buses and trains.
- **NOTE:** You must have at least R20 available on your Gold Card to tag in at any Fare Gate.
- **Remember** to add enough Pay-As-You-Go value for your parking and bus fares.

### 7-Day Pass BUY A 7-DAY PASS IF YOU REGULARLY COMMUTE BETWEEN TWO STATIONS.\*

	Hatfield	Pretoria	Centurion	Midrand	Marlboro	Sandton	Rosebank	Park	Rhodesfield
Hatfield		172.00	214.00	316.00	364.00	390.00	412.00	439.00	417.00
Pretoria	172.00		194.00	261.00	341.00	367.00	387.00	414.00	392.00
Centurion	214.00	194.00		219.00	261.00	320.00	340.00	364.00	345.00
Midrand	316.00	261.00	219.00		195.00	218.00	236.00	257.00	240.00
Marlboro	364.00	341.00	261.00	195.00		175.00	193.00	215.00	197.00
Sandton	390.00	367.00	320.00	218.00	175.00		170.00	191.00	221.00
Rosebank	412.00	387.00	340.00	236.00	193.00	170.00		174.00	239.00
Park	439.00	414.00	364.00	257.00	215.00	191.00	174.00		260.00
Rhodesfield	417.00	392.00	345.00	240.00	197.00	221.00	239.00	260.00	

- The 7-Day Pass gives you 10 single trips between any two pre-chosen stations.
- You must start using the Day Pass within 7 days of purchase.
- The Pass will expire 7 days after the first usage, even if you haven't used all the available trips.
- Unused trips are non-refundable.
- **Remember** to add enough Pay-As-You-Go value for your parking and bus fares.

### 35-Day Pass BUY A 35-DAY PASS IF YOU REGULARLY COMMUTE BETWEEN TWO STATIONS.\*

	Hatfield	Pretoria	Centurion	Midrand	Marlboro	Sandton	Rosebank	Park	Rhodesfield
Hatfield		674.00	836.00	1,236.00	1,423.00	1,525.00	1,612.00	1,715.00	1,633.00
Pretoria	674.00		758.00	1,019.00	1,335.00	1,435.00	1,515.00	1,618.00	1,535.00
Centurion	836.00	758.00		857.00	1,022.00	1,253.00	1,331.00	1,425.00	1,350.00
Midrand	1,236.00	1,019.00	857.00		762.00	853.00	923.00	1,006.00	939.00
Marlboro	1,423.00	1,335.00	1,022.00	762.00		686.00	756.00	839.00	772.00
Sandton	1,525.00	1,435.00	1,253.00	853.00	686.00		665.00	749.00	863.00
Rosebank	1,612.00	1,515.00	1,331.00	923.00	756.00	665.00		679.00	933.00
Park	1,715.00	1,618.00	1,425.00	1,006.00	839.00	749.00	679.00		1,016.00
Rhodesfield	1,633.00	1,535.00	1,350.00	939.00	772.00	863.00	933.00	1,016.00	


- The 35-Day Pass gives you 44 single trips between any two pre-chosen stations.
- You must start using the Pass within 7 days of purchase.
- The Pass will expire 35 days after first usage, even if you haven't used all the available trips.
- Unused trips are non-refundable.
- **Remember** to add enough Pay-As-You-Go value for your parking and bus fares.

\*If you have a 7-Day or 35-Day Pass, but then complete a **different** train journey, please refer to the website or enquire at a ticket office for examples on how that fare will be calculated.

## Using the Car Parks

Remember to use the same Gold Card to access all services to benefit from applicable discounts.

### Parking Entry



#### TAG IN

- Touch your Gold Card to the ticket reader on the Parking Entry Gate OR if you don't have a Gold Card,
- Press the button to request a Parking Ticket.
- Wait for the boom to open.
- Drive In.

- If you now wish to use a train or a bus, you require a Gold Card loaded with the correct fare. This can be done at any Station.
- Use the same Gold Card as you have used for the parking facilities.
- All Gautrain car parks enjoy round-the-clock security.
- Gautrain car parks close at 21:00. You will not be able to remove your vehicle from the car park after station closure.

#### TAG OUT

**Gold Card Holders:**

- Touch your Gold Card to the ticket reader on the Parking Exit Gate.
- Wait for boom to open.
- Drive out.

**Parking Ticket Holders (if you did NOT purchase a Gold Card):**

- Pay your parking fee at a Ticket Office.
- Insert into Exit Gate.
- Wait for boom to open.
- Drive out.

**Parking Ticket Holders (if you DID purchase a Gold Card):**

- Insert the Parking Ticket into the ticket reader at the Parking Exit Gate.
- Touch your Gold Card to the ticket reader at the Parking Exit Gate.
- Parking fee will then be deducted from the Pay-As-You-Go balance available on your Gold Card.

### Pay-As-You-Go Parking Fees

Parking Period	Rail User Return Train	Non-Rail User
0 - 15min	Free	Free
15min - 1hr	10.00	10.00
1hr - 24hrs	10.00	80.00
Two days	60.00	160.00
Three days	110.00	240.00
Four days	160.00	320.00
Five days	210.00	400.00
More than 5 days	R210 plus R80 for each extra day	R400 plus R80 for each extra day

The same parking fees are applicable at all stations. Non-rail user fees will be applied if you take longer than 60 minutes to tag out of the parking after tagging out of a train. **Remember** to use the same Gold Card to tag in and out of the parking and to board the train in order to benefit from applicable discounts.



Scan this QR code using the code scanner on your mobile phone to connect to the Gautrain web site.